Request for Information No. IV RFP No. RFP No. 20/21-01 Identity Management Solution

October 9, 2020

Response to Proposers' Questions

4.1 **Question**: Are there requirements to set up certification and attestations? if so please describe.

(the above is) referring to governance, but we specifically want to know how much oversight is required?

For example, some organizations have requirements to certify users are still current, active users. Another requirement is that reviews are taking place to ensure proper access rights – attestations from managers that they have reviewed their teams' access privileges on a periodic basis, for instance.

We assume the above requirements are NOT critical to IUSD, but instead might be categorized as "nice to have", or "not applicable" features – let us know if this is a correct assumption or how you would characterize it.

Answer: Ed Tech JPA Members may have different requirements related to certification and attestations as described above. For IUSD, these governance features would be nice to have, but not essential.

4.2 **Question**: Which Identity Automation RapidIdentity modules are currently being used (Automated Lifecycle Management, Comprehensive Identity Governance, Multi-Factor Authentication, Secure Single Sign-On)?

Answer: Each Ed Tech JPA member will have unique systems and solutions. Not all Ed Tech JPA members currently use Identity Automation RapidIdentity. Ed Tech JPA members that do utilize Identity Automation RapidIdentity may use different modules.

IUSD currently has purchased the highest level of Identity Automation license packages; however, IUSD does not utilize all licensed modules. IUSD currently utilizes Identity Automation RapidIdentity modules - Applications, Profiles, Roles, Workflow, Reporting, RapidFolders, AD connect, Google connect, and Office365 connect. IUSD has the following modules available, but we are not routinely utilizing them - Files, Sponsorship, and Dashboard.