

Request for Information No. I

RFP No. 18/19-03 Learning Management Solution Platform

March 28, 2019

Response to Proposers' Questions

1.1 Question: Are you looking for multiple solutions?

Answer: Ed Tech JPA anticipates making an award to multiple providers. Essential criteria are defined for each category and vendors who meet the criteria and provide competitive pricing will be included in a multiple award and granted a Master Agreement. Ed Tech JPA Members can then review RFP documents, discuss specifics with vendors, and select the vendor they would like to use prior to finalizing a Purchase Agreement.

1.2 Question: What members are currently in the JPA?

Answer: Clovis Unified School District, Irvine Unified School District, and Capistrano Unified School District, with a combined total of approximately 100,000 students. Fullerton School District's Board of Education voted to join as a Founding Member, and at the next regular Ed Tech JPA Board meeting Fullerton USD's Membership will be approved and finalized. The Ed Tech JPA was discussed at the most recent Orange County IT Directors Meeting and approximately 80% of those present expressed interest in joining. Associate Membership will become available in April. Currently Ed Tech JPA Members represent the needs of approximately 100,000 students. This number will increase at the end of March when Fullerton USD's Membership is approved, and when Associate Membership becomes available we anticipate that it will go up exponentially.

1.3 Question: RFP Requirement: Appendix C (the Pricing Form) only includes options for two tiers. Is it acceptable for the vendor to provide more than two pricing tiers?

Answer: Ed Tech JPA prefers to keep the pricing tiers limited to two in an effort to keep pricing consistent for members with varying needs. If a vendor feels they require more than two tiers they may submit them with their proposal.

1.4 Question: RFP Requirement 1.12.3: Vendor confirms that should the awarded Vendor be a new vendor, the Vendor shall coordinate with the previous vendor to ensure that implementation of the new system occurs in a seamless manner. Would Ed Tech JPA consider adding the following language to this provision?

"In addition, the Participating Associate Member shall assist the new Vendor in coordinating with the previous vendor to ensure that implementation of the new system occurs in a seamless manner."

Answer: That language is acceptable to Ed Tech JPA.

1.5 Question: RFP Requirement 1.14.1: Confirm that unlimited support is available through a toll-free phone number and online ticketing system minimally from 6am to 4pm (Monday-Friday). ** Can Ed Tech JPA please confirm that the hours listed above are in Pacific Standard Time (PST)?

Answer: The hours listed do refer to Pacific Standard Time.