

Request for Information No. I
RFP No. 22/23-02 Notification Systems
February 2, 2023

Response to Proposers' Questions

1.1 **Question:** I have tried to download the document as a .docx file, but it crashes in Word (Office 365) - For Mac

Answer: Unfortunately Ed Tech JPA cannot grant edit access to the response template provided to vendors, as any changes would be reflected to every vendor. A separate response template has been provided and shared with the requesting email address.

1.2 **Question:** Also, would you please share with us a list of authorized contractors for the district?

Answer: Ed Tech JPA's vendor partners can be viewed at:
<https://edtechjpa.org/services/jpa-contracts>.

1.3 **Question:** Can we submit additional features that are not directly requested in the RFP?

Answer: Yes, if additional related products and offerings are available (such as E-911 services, website enhancements, etc), please feel free to include these in Vendor proposals. Please include descriptions for these products and offerings in the relevant sections (criteria asking for any additional features, such as criteria no. 3.11.8, have been included). Please also be sure to include pricing for these products and offerings in the Optional Services Solutions and Costs pricing form.

1.4 **Question:** Does the JPA award to multiple vendors?

Answer: Yes. Ed Tech JPA offers multiple awards so its members can leverage the vendors that best meet their needs. Ed Tech JPA's Notification System RFP team will review Vendor Proposals and award to Vendors who comply with all terms and conditions (no substantial exceptions) and meet all essential requirements. Essential requirements are denoted in the RFP with double asterisks and green highlighting.

Vendors should also answer non-essential criteria (blue highlighting) to the best of their ability. Ed Tech JPA members vary in size from 1,500 ADA to 600,000 ADA, and have different needs. Ed Tech JPA will make all prevailing Proposals available to members for review. Members will determine what requirements are most important to them and use the information in Proposals to determine which Vendor best fits the needs of their organization.

Vendors who meet all essential requirements (green, double asterisks) and agree to the terms and conditions will be considered for award. Non-essential criteria (blue) are optional. Vendors are

encouraged to respond to non-essential criteria so member districts can make a determination regarding which solution is the best fit for their needs.

Additionally, the RFP is sectioned into different modules. All vendors must respond to essential requirements in Section 3.1. Essential requirements for sections 3.2 - 3.11 are required only to be considered for award in those specific sections. For example, if a vendor agrees to all terms and conditions and meets all essential requirements for sections 3.1 - 3.4, but not for sections 3.5 - 3.11 they will be awarded for sections 3.1 - 3.4. Below is an example of a possible award scenario.

Vendor	General	School & District Admin to Families	Teachers to Families	Community Messaging	Two Way Communication	Mobile Functionality	Tipline /Hotline	Contact Management	Reporting	Attendance	Additional Features
Vendor A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Vendor B	Yes	Yes	Yes	No	Yes	No	No	Yes	Yes	Yes	No
Vendor C	Yes	Yes	Yes	No	No	No	No	No	No	No	No

JPA members have varying needs, and some may require services for only some modules included in this RFP. Members will evaluate Proposals based on their specific needs, so please include a clear description of what your solution offers.